sepago®

SEPAGO SOC
PUT YOUR IT SECURITY IN
THE RIGHT HANDS

sepago. making people love it.

One commonality probably shared by most IT departments is the notorious staff shortage. Finding skilled staff is costly – and once found, there are always too few skilled staff for too many solutions requiring close scrutiny (monitoring). What is more, the move from a traditional antivirus security solution to a contemporary, cross-device endpoint detection and response (EDR) solution is associated with a vast number of new alerts that need to be classified and handled. Our answer to this challenge is sepagoSOC. sepagoSOC is our package for Managed Security Services as a complete solution in the Microsoft ecosystem.

> **Our goal is to ensure the optimal protection of your infrastructure, endpoints, identities, SaaS applications and data. We achieve this through the interplay of permanent consulting in the ever-changing cloud world, our extensive expertise in securing multi-tier technologies and our reliable performance.**

The sepagoSOC has a modular structure and offers various services in different expansion levels. This allows us to respond flexibly to the requirements of our customers and offer exactly the service level that is currently needed.

Incident Monitoring & Response
The core of sepagoSOC is the "Incident Monitoring & Response" service. Within the scope of this service, sepagoSOC actively monitors the IT environment of our customers with the help of Microsoft 365 Defender solutions (Microsoft Defender for Endpoint, Microsoft Defender for Identity, Microsoft Defender for Office, Microsoft Defender for Cloud Apps, and Microsoft Sentinel).
New alarms are evaluated and processed according to a standardized procedure; recurring alarms and their resolution path are recorded in playbooks and processed automatically in the future, if possible.
The "Incident Monitoring & Response" is enhanced by detailed reporting and various dashboards. For instance – besides a dashboard that shows our service level agreement compliance and a management summary dashboard – an ASR dashboard is also part of our service. This dashboard makes it easier to work with attack surface reduction rules. Visualization of blocked or audited rule applications enables continuous adaptation of the rule set – so as to increase security in the long term without unnecessarily interrupting users.

Threat & Vulnerability Management
To fully exploit the possibilities offered by Microsoft Defender for Endpoint, we also offer Threat & Vulnerability Management as a service. Depending on the type of service, we provide support from the classification to the elimination of vulnerabilities.
As an experienced managed service provider, we have developed best practices over the past few years on how best to use the custom detection capability in the Microsoft Security Center. These are individual alerts that go beyond standard alerts and are also monitored as part of the monitoring process. We create these Custom Detections individually adapted for your company.

Reporting	Threat & Vulnerability Management
sepagoSOC Incident Monitoring & Response	
Custom Detections	Refinement
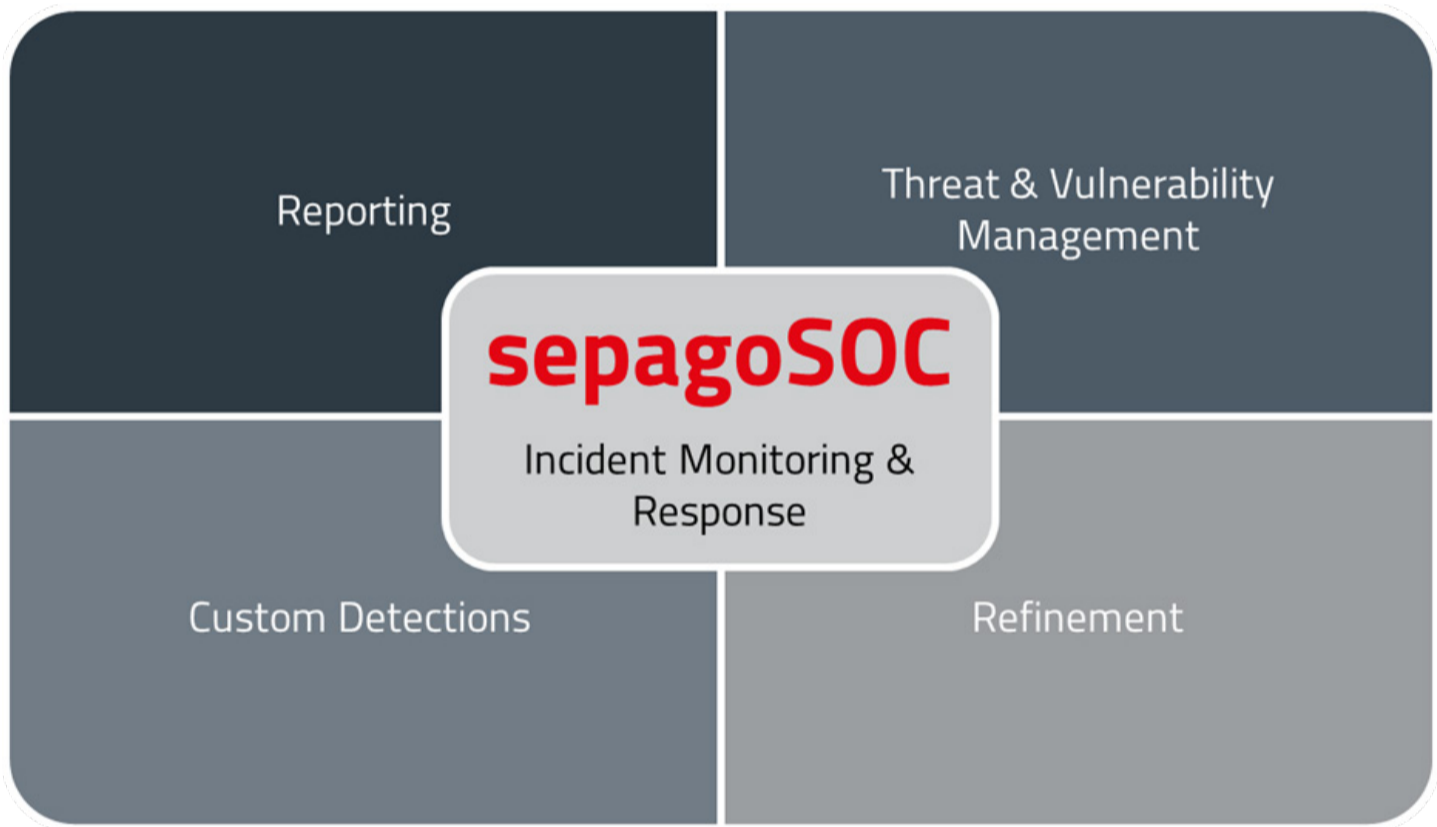
Refinement-Service
The feature set of Microsoft Security Tools is constantly expanding. Understanding the potential impact on your business environment is essential to making sense of these new features. In quarterly meetings, we introduce new features and describe how your organization can benefit from the new functionality.
As part of our refinement service, some expansion stages already include a contingent of consulting days – during which our consulting team supports our customers in the introduction of new functions and optimization of existing functions.

All beginnings are easy! Your onboarding in sepagoSOC
Onboarding into our sepagoSOC only takes place once several prerequisites have been met. We begin by assisting our customers in the structured introduction of Microsoft Security solutions. But the best solutions are only as effective as the processes that drive them. For sepago, developing the right processes and preparing for emergencies is an essential part of these projects! A key focus of our work therefore involves operationalizing and creating processes related to your new security solutions. Based on our experience from previous customer projects and Microsoft's best practices, we will work with you as part of sepago adapt to
build and establish processes that will enable your organization to take full advantage of all the features of M365 Defender. The goal of the conception and definition of the new processes involves a structured "Incident Handling and Remediation Process" as well as the future-oriented implementation into an ITSM or the documentation in a "Process Warehouse" for legal requirements. The full potential of the technical security solutions used is utilized in this module.

We are available anytime for a detailed description of the individual services with personal consultation – and look forward to your contact!
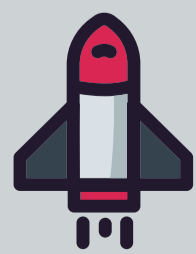
IT security only works if you apply it.

Microsoft Partner
Microsoft
Gold Cloud Platform
Gold Security
Gold Windows and Devices
Gold Application Integration
Gold Enterprise Mobility Management

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